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NEWS from U.S. Consumer Product Safety Commission and Health Canada

Recall Date: November 13, 2013

Recall Number: 14-020

Step2 Recalls Ride-On Wagon Toys Due to Fall Hazard; Sold Exclusively at Toys R Us

WASHINGTON, D.C. - *Consumers should stop using this product unless otherwise instructed. It is illegal to resell or attempt to resell a recalled consumer product.*

Recall Summary

Name of Product: Step2[®] Whisper Ride Touring Wagon™

Hazard: The removable blue seat backs can detach and allow the child in the wagon to fall out, posing a fall hazard.

Remedy: Repair

Consumer Contact: Contact Step2 toll-free at (866) 860-1887 between 8 a.m. and 5 p.m. ET Monday through Friday or visit the firm's website at www.step2.com and click on "product recall" for more information.

Recall Details

Units: About 14,000

Description: This recall involves Step2[®] Whisper Ride Touring Wagons. The two-seat wagon is 25-inches wide by 41.25-inches long by 20-inches high with blue seats, a tan wagon base and a red canopy. The Step2 logo appears on the canopy and on the side of the wagon base.

Incidents/Injuries: Step2 has received 29 reports of the seat back detaching, 28 of which resulted in children falling out of the wagon. Fourteen of these resulted in bumped heads and nine resulted in bruises, scratches or lacerations.

Remedy: Consumers should immediately stop using the wagon and inspect it to determine if the seat belt is attached to the removable blue seat back. If so, the wagon is included in this recall. Consumers with the recalled wagons should contact Step2 to obtain a free repair kit.

Sold exclusively at: Toys R Us stores nationwide and online at ToysRUs.com from February 2013 to August 2013 for about \$130.

Manufacturer: The Step2[®] Company, LLC of Streetsboro, Ohio

Manufactured in: USA

Note: Health Canada's press release can be found here

<http://www.healthycanadians.gc.ca/recall-alert-rappel-avis/hc-sc/2013/36657r-eng.php>

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of injury or death associated with the use of thousands of types of consumer products under the agency's jurisdiction. Deaths, injuries, and property damage from consumer product incidents cost the nation more than \$1 trillion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical or mechanical hazard. CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters and household chemicals – contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 40 years.

Federal law bars any person from selling products subject to a publicly-announced voluntary recall by a manufacturer or a mandatory recall ordered by the Commission.

To report a dangerous product or a product-related injury go online to www.SaferProducts.gov or call CPSC's Hotline at (800) 638-2772 or teletypewriter at (301) 595-7054 for the hearing impaired. Consumers can obtain news release and recall information at www.cpsc.gov, on Twitter [@OnSafety](https://twitter.com/OnSafety) or by subscribing to CPSC's [free e-mail newsletters](#).



Photo 1: Step2® Whisper Ride Touring Wagon



Seat belt attached to seat back
RECALLED

Photo 2: Step2® Whisper Ride Touring Wagon with seat belt attached to seat back



Seat belt attached to wagon base
Not recalled

Photo 3: Step2® Whisper Ride Touring Wagon with seat belt attached to wagon base

CPSC Consumer Information Hotline

Contact us at this toll-free number if you have questions about a recall:

800-638-2772 (TTY 301-595-7054)

Times: 8 a.m. – 5:30 p.m. ET; Messages can be left anytime

Call to get product safety and other agency information and to [report unsafe products](#).

Media Contact

Please use the phone numbers below for all media requests.

Phone: (301) 504-7908

Spanish: (301) 504-7800

Link Text: [View CPSC contacts for specific areas of expertise](#)

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Report an Unsafe Product

We are still interested in receiving incident or injury reports that are either directly related to this product recall or involve a different hazard with the same product.